

### CUSTOMER INFORMATION FORM (MINOR/PIGGY)

Please complete in CAPITAL LETTERS and  the appropriate boxes. All the fields **marked \*** are mandatory.

|   |            |            |
|---|------------|------------|
| <b>Personal Details*</b>  |            |            |
| Salutation: <input type="checkbox"/> Mr. <input type="checkbox"/> Miss <input type="checkbox"/> Mrs. <input type="checkbox"/> Other (Specify)   |            |            |
| Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Others (Specify)   |            |            |
| Full Name:  |            |            |
| Date of Birth (DD/MM/YYYY):   |            |            |
| Nationality: <input type="checkbox"/> Bhutanese <input type="checkbox"/> Other (Specify)  |            |            |
| <b>Guardian Details</b>   |            |            |
| Name of Guardian:   |            | CID No.:   |
| Relationship with Minor: <input type="checkbox"/> Father <input type="checkbox"/> Mother <input type="checkbox"/> Other (Specify):  |            |            |
| Maintains account with BNB: <input type="checkbox"/> YES <input type="checkbox"/> NO<br><small>If "Yes", Account #..... If "No", fill up a separate Customer Information Form (Retail) in his/her name</small>  |            |            |
| Mobile No.: 00975   |            | Email ID:  |
| <b>Permanent Address*</b>   |            |            |
| House No.:  | Thram No.: | Village:   |
| Gewog:  | Dungkhag:  | Dzongkhag: |
| <b>Consent &amp; Declaration</b>  |            |            |
| <p>I/We hereby confirm that the information provided is true and accurate to the best of my/our knowledge at this time and shall be fully liable if proven otherwise. In case of any changes in the information provided, I/We undertake to inform the Bank promptly.</p> <p>I/We have read the and understood the Terms &amp; Conditions and also hereby agree to be bound by the rules and regulations governing the maintenance of accounts with the Bhutan National Bank Ltd (the Bank) in force and as amended by the Bank and/or the Royal Monetary Authority of Bhutan from time to time. I/We also agree to the disclosure of my account information as required by the regulatory authority and laws of the Kingdom.</p> <p>Therefore, I hereby grant my explicit consent for the collection, use, storage, and sharing of my personal data as described in the Privacy Policy. The information I provide may be used for contacting me for service-related or marketing communications, enhancing and personalizing my customer experience with BNBL and to comply with legal and regulatory obligations.</p> |            |            |

**CUSTOMER INFORMATION FORM (MINOR/PIGGY)**

Please complete in CAPITAL LETTERS and  the appropriate boxes. All the fields **marked \*** are mandatory.

Name of Customers (s): .....

Date: .....

Signature(s):

**CHECKLIST (All Original Documents to be Submitted for Verification)\***

|   |   |
|---|---|
| Minor ( Age Between 0 – 4)<br>Piggy ( Age Between 4 – 14) | <ol style="list-style-type: none"> <li>1. Two recent colored passport size photographs of the applicant(s) or joint applicants(s).</li> <li>2. Copy of Birth Certificate/Health Card/Family Tree where their names, DOB and parents details are mentioned.</li> <li>3. CID Copy of Parents/ guardian and a recent passport size Photograph</li> </ol> |
|---|---|

**For Bank Use Only**

|                                      |                                     |
|--------------------------------------|-------------------------------------|
| Documents Received and Processed by: |                                     |
| Verified By:                         | Customer ID (Base Number) Allotted: |

## PRIVACY POLICY

### BNB-PO-002-Privacy-Policy

1. The Bhutan National Bank gathers personal information (PII) from customers and employees for various purposes, such as account opening, loan approval, identity verification, customer response, and product or service updates.
2. The bank does not disclose customer and employee personal information (PII) with third parties or transborder sharing. However, it may share data with regulators, governments, and law enforcement agencies. Other entities may share PII data, and the bank must comply with applicable laws and guidelines.
3. The bank takes steps to protect personal details against unauthorized disclosure.
4. Our website and other online platforms use cookies and related technologies to track visitor information, make the platform easier, tailor products and services, collect user data, and analyze server logs. Some cookies are from third-party companies for web analytics and intelligence.
5. The bank protects personal data by preventing unauthorized access, but cannot guarantee data security or website entry. Users should use secure online platforms, passwords, and secure browsers, and report any unauthorized use to the bank immediately.
6. Our website may link to third-party websites, but we are not responsible for their privacy practices and encourage users to learn about their policies, even if co-branded with our logo or trademark.
7. The policy and website use are governed by Bhutanese laws and bank regulations, with the bank acting as a Data Controller, ensuring consent before access
8. Bank upholds privacy by providing various rights such as access, consent withdrawal, objecting to data processing, rectification, erasure, data portability, processing restriction, automated decisionmaking protection, and complaint lodgment.
9. Our office securely stores personal information for at least 10 years, with the information destroyed after. We do not share, sell, or rent PII, but may store it with third parties. Third parties must respect data security and treat it lawfully.
10. The detailed Policy can be found from BNBL website ([privacy\\_policy.pdf \(bnb.bt\)](#))

*I .....hereby confirm that I have read privacy policy of Bhutan National Bank Limited.*

Signature of the applicant.