



ཨུམ་གྱི་རྒྱལ་ཡོངས་དངུལ་ཁང་ཚོད་འཛིན།

# BHUTAN NATIONAL BANK LIMITED

PCI DSS, ISO 9001 : 2015 & ISO 27001 : 2013 CERTIFIED

## MyPay Limit Enhancement Request Form

Date: DD / MM / 20YY

To,

The Branch Manager

.....

I would like to increase MyPay limit for the following detailed wallet holder:

Name: Mr/Mrs./Ms/Master.....

Registered Mobile Number:.....

CID/Work Permit/Passport No: .....

Date of Birth (dd/mm/yyyy): .....

Nationality: .....

Email Address: .....

### Select the customer category as per the Limits (mentioned below):

Basic User

Verified User

Premium User

I would like to inform you that I am fully aware of the risks involved in online transactions, and I will be fully responsible for such transactions conducted through the application with my credentials.

I also agree to the disclosure of my transaction information as required by the regulatory authority and laws of the kingdom.

Name : .....



Signature

*Your Relationship Bank*

**For Bank Use Only**

Created By: ..... on DD / MM / YY YY

Verified by..... on DD / MM / YY YY

Authorized by ..... on DD / MM / YY YY

**Documents Required:**

**1. Copy of CID/Work Permit/Passport**

Customers are categorized as per the limits mentioned in the following table:

Customer Categories	Daily Transaction Limit	Daily Balance Limit	Aggregated Monthly Limit
<b>Basic User</b> (Resident & not submitted CID copy and limit enhancement form)	2,000	5,000	10,000
<b>Verified User</b> (Resident & submitted CID copy and Limit Enhancement Form)	30,000	50,000	100,000
<b>Premium User</b> (Tourist)	100,000	200,000	500,000