



ཨ།འབྲུག་རྒྱལ་ཡོངས་དངུལ་ཁང་ཚོང་འཛིན།

# BHUTAN NATIONAL BANK LIMITED

PCI DSS, ISO 9001 : 2015 & ISO 27001 : 2013 CERTIFIED

## BNB MyPay Registration Form

Date: DD/MM/20YY

- 1. Salutation: Mr.  Mrs.  Master  Miss
- 2. Full Name: .....
- 3. CID/Work Permit/Passport No.: .....
- 4. Date of Birth (DD/MM/YYYY): .....

5. Mobile No: 

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The **Mobile Number** will be assigned to your MyPay wallet.

- 6. Email ID: .....
- 7. Gender: Male  Female  Others

8. Current Address:

a. For Bhutanese

i. If Employed:

Name and Address of Organization: .....

.....

ii. If Unemployed/Minor:

C/O Name & CID No.: .....

Relationship and Address: .....

b. For Non-Bhutanese

Country of Origin .....

Present Address in Bhutan: .....

.....

9. BNB Account: ..... (If any)



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### Disclaimer

**Minimum age limit to register to BNB MyPay is 10 years old. Customers are categorized as per the limit mentioned in the following table:**

Customer Categories	Daily Transaction Limit	Daily Balance Limit	Aggregated Monthly Limit
<b>Basic User</b> (Resident & not submitted CID copy and limit enhancement form)	2,000	5,000	10,000
<b>Verified User</b> (Resident & submitted CID copy and Limit Enhancement Form)	30,000	50,000	100,000
<b>Premium User</b> (Tourist)	100,000	200,000	500,000

By registering to BNB MyPay, you are a Basic User by default and can upgrade by submitting the Limit Enhancement Form.

**By Registering to BNB MyPay, you acknowledge and agree to the following terms and conditions. Therefore, please read the terms and conditions carefully.**

#### Registration Terms and Conditions

- The Bank reserves the right to introduce additional services with or without giving any notice to the customer. The Bank reserves the right to send SMS to the registered mobile number regarding its products, services, offers or any related matter without the express consent of the Customer.
- The Bank may at any time, at its sole discretion charge a fee for use of any or all of the facility, under a notice to the customer through any medium of Communication available.
- The bank reserve the right to impose limits on the volume of transactions and transaction amount.
- The bank or its employee/contractual staff shall not be liable for
  - a) Any unauthorized use of the Customer's mobile phone and TPIN.
  - b) Unauthorized access by any other person to any information/instructions given by the customer.
  - c) The bank shall not be held liable for any disruption or failure of providing mobile telecommunication services by ISP
- When adding funds from international cards, the user agrees to abide by all applicable laws and regulations regarding international transactions and to provide accurate and



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complete information about the card being used. Amount once added cannot be refunded back to the card.

- The Customer shall be responsible for the safekeeping/secretcy, usage of Password/MPIN, TPIN, mobile handset, card details and they shall be held liable for any damage and other consequences of their misuse.
- The customer shall be responsible for keying in the correct mobile number or account number for the fund transfer. BNB shall not be held liable for any erroneous transactions arising out of or relating to customer entering wrong account Number or mobile number or amount.
- Any request for change in mobile number shall be entertained only after receiving a written request.
- The terms and conditions agreed upon and duly signed by the customer shall remain legal and binding until such a time any amendment, rectification or termination with mutual consent of all parties take place.
- The Bank reserves the right to change these terms and conditions at any time.

### Declaration

*I have read and understood the above Terms and Conditions. I accept and agree to be bound by the said Terms and Conditions and any changes applicable if any or made to if from time to time. I understand that the Bank may discontinue the BNB MyPay services completely or partially without any notice to me. I also declare that all the particulars and information given in this application form are true, correct, complete and up-to-date in all respects.*

### Signature of the Applicant

FOR BANK USE ONLY	Application Received Date: DD / MM / 20 YY
Proof of identity of the applicant(s) verified as per the document(s) submitted. Required services are enabled at the BNB MyPay Level. Recommended and Permitted for provided the services.	
Name & Signature of Maker:	Name & Signature of Checker:

*Your Relationship Bank*